



COVID-19 Information for Day Health Program Clients Attending Casey House Appointments

Universal Masking at Casey House:

What does universal masking mean?

Universal masking means everyone (clients, staff, volunteers and peers) in the hospital are wearing masks in common spaces even if they do not have any signs of an infection.

Why are we masking?

COVID-19 may spread by people who do not have any symptoms. Asking everyone to wear a mask can help to prevent spread to others.

Will CH provide me with a mask?

Yes! Our screening staff will ask you to sanitize your hands and give you a mask upon entering the lobby. If you arrive at Casey House wearing a mask, we will ask you to remove it, and wear the one we provide. Our staff will explain how to put it on properly. You should sanitize your hands again before touching or adjusting your mask. You may leave Casey House wearing the mask we have provided. You will be provided with one mask per visit.

Why can't I wear my own mask?

Casey House has approved masks that are tested and inspected for use in hospital. Not all masks have this approval and to ensure that everyone is safe, we are asking you to wear one of our masks.

Hand Hygiene at Casey House:

Hand hygiene is the best way to prevent the spread of infections.

You will be asked to sanitize your hands upon entering Casey House and before putting on your mask. You should sanitize again before and after touching your mask and at other times during your visit.

Some of these times include:

- When entering or leaving the hospital and clinical areas.
- Before eating or drinking
- After using the washroom
- If your hands become visibly soiled you should wash your hands with soap and water in one of the many sinks available at Casey House (e.g. restrooms, some common areas)

Hand sanitizer is available at the door and there is hand sanitizer and/or sinks in all clinical areas.