

**CASEY HOUSE ANNUAL REPORT
2010 – 2011**

“YOU OPEN HEARTS, MINDS AND DOORS”

ACCESSIBLE (TEXT ONLY) VERSION

YOU OPEN HEARTS

“I feel good about being a little part of Casey House. There’s sickness around and you know that some people won’t make it, but we always manage to have a laugh. I like knowing I have something to give, even if it’s only holding a hand and making someone smile. Or saying hello and remembering a name. To acknowledge the simple fact that they are there. It might take time, but eventually, you’ll see someone’s eyes light up when they see you coming. It’s just glorious.”

A trained volunteer who works with Casey House’s skilled interprofessional staff, Joan reaches out to isolated residents, drawing them out to movie nights or bingo games. She also frequently accompanies them to medical appointments, providing mobility assistance and support throughout the many frustrating tests and treatments that come with advanced HIV/AIDS.

One of those residents is Jim. His HIV-related cancer has led to a painful and dangerous spinal infection that has required many months of aggressive treatment. Through it all, Jim knows he has the support of Joan and the whole team at Casey House. He knows he is not alone.

“Joan and I have spent so many hours travelling to and from appointments, or sitting in waiting rooms, that we’ve come to know each other really well,” explains Jim. “We don’t feel the need to fill the empty spaces with talk, which is a relief – particularly if I’ve just gotten bad news. Joan will just sit and be there with me. It means a lot.”

Your gift of time or financial generosity supports Jim and the many others we help at Casey House, through what can be the most difficult time in their lives. Thank you for your compassion and caring.

YOU OPEN MINDS

“Jim was so sick, and he was depending on me. It was hard. I was worried I wouldn’t be able to keep up my strength physically or emotionally. It was all on me. Then he went to Casey House for the first time, and I was even more afraid. I thought he must be going there to die. But I was wrong—Casey House got him back on his feet. It was like a miracle.”

Matilda has been a close friend to Jim for 16 years, ever since she moved into his co-op building. They raised their dogs Herschell and Cleo together, like their children. In that time she’s helped Jim through his struggle with HIV/AIDS, twice nearly losing him to the disease. She cooks for him, and reminds him to take his medications. Twice, she’s cared for him in her home, with help from Casey House registered nurses, until a bed at Casey House became available.

With no partner or family in his life, Jim is lucky to have Matilda and a loyal group of friends who do what they can. They're all grateful to Casey House for the team of registered nurses, social workers and personal support workers whose skill and dedication enable Jim to remain safe and supported at home.

"Nobody can manage HIV/AIDS by themselves. It's too hard," says Matilda. "I'm very glad Casey House is there, to help people like Jim who are very sick in the community, who are at home and alone without help."

Each year, 150 clients like Jim rely on Casey House's skilled in-home nursing care to remain safe and supported in their homes. Thank you for making this life-saving help possible.

YOU OPEN DOORS

A Comprehensive Fundraising Campaign: Casey House has embarked on a \$22 million fundraising campaign over the next five years.

Quote: "We are going to build a building that no one has seen before, because we are doing what no one has done before." Jaime Watt, Chair, Casey House Capital Redevelopment Campaign.

June Callwood and the volunteers who rallied with her to open Casey House changed the way our country and the world treat people living with HIV/AIDS. Today, we're preparing to build a new state-of-the-art facility that will be the new home for expanded existing programs, as well as the new Day Health Program.

The construction of this new building will be as important a milestone for Casey House as was the opening of our doors in 1988. The new facility will enable us to address unmet needs in our health care system by more than doubling our capacity to provide compassionate treatment and care.

Once again, Casey House will revolutionize health care, and in doing so, will honour the contribution of our founders and the memory of so many people who lost their battle to HIV/AIDS.

For more information and a video about the exciting transformation taking place at Casey House, visit www.caseyhouse.com or call Pat Hetherington, Campaign Senior Development Officer, at 416-962-4040 ext. 235.

MESSAGE FROM BRUCE LAWSON, CHAIR, CASEY HOUSE BOARD OF DIRECTORS

Much has happened this year to advance Casey House's continued essential role in the provision of compassionate, excellent health care for people living with HIV/AIDS. With the June 2010 approval from the Ontario government to proceed with the next phase in planning our new building, work progressed in earnest. We were grateful to receive meaningful input from our clients, our staff and our health care and AIDS service organization partners.

After the Board of Directors reviewed and approved both the space required and the building concept, we delivered our submission to the Ministry of Health and Long-Term Care in October. We look forward to receiving approval to proceed to the detailed design and planning phase in the near future.

Also, in June 2010, Casey House's intent to open a Day Health Program upon completion of the new building received formal support from the Ontario government. We are most grateful to our Ministry and Toronto Central LHIN partners for this vote of confidence.

In the fall, Casey House launched a \$10 million Capital Redevelopment Campaign to raise our share of the cost of the new building. At fiscal year end, pledges totalling \$2.7 million had been received. We are confident in the success of the Campaign, in large part thanks to the leadership of our newly established Campaign Cabinet, as well as the generous vision of our donors.

Finally, Casey House's updated Strategic Plan (published on our website) presents our plan for continued innovation through 2013 in order to achieve a new and advanced paradigm for the delivery of HIV/AIDS programs and services.

This year in particular, I would like to acknowledge the many extra hours undertaken by the senior management team and the Board to deliver on Casey House's bold future plans. Our work would not be possible without the commitment of our donors, volunteers and staff.

Thank you for everything that you do to open hearts, minds and doors, bringing hope and extraordinary care into the lives of people living with HIV/AIDS.

-Bruce Lawson

MESSAGE FROM STEPHANIE KARAPITA, CHIEF EXECUTIVE OFFICER

Each year between 2007 and 2010, almost 1,000 people were newly diagnosed with HIV in Toronto, and epidemiologic experts tell us that this rate is going to continue.

Casey House is creating the benchmark of excellence that will be needed in the years to come, to meet the health care requirements of a population that can be expected to grow by a thousand each year, in addition to the 18,000 people who are living with HIV in Toronto today.

Casey House's unwavering commitment is to deliver quality care, consistent with the directions of the Ontario Ministry of Health and Long-Term Care. Our approach to care embraces holistic care, collaboration and integration, expanded networks and partnerships, increased support for clients, and supportive case management practice.

Casey House's Strategic Plan emphasizes our commitment to continuously improve quality via a comprehensive quality and risk management plan using a "safety first" philosophy.

In 2010/11, a medication reconciliation program, including a policy, process map, new clinical record documents, and a staff learning package, was developed and implemented.

Feedback from people living with HIV/AIDS— who depend on us to assist in meeting their health care needs—has been central to our success in recent years, and is fundamental to our approach for the future. We receive feedback through regular client satisfaction surveys and a new forum, Residential Roundtable weekly meetings. This structured approach to understanding the impact of our services through recent client feedback positions Casey House to respond quickly and effectively to changing and often complex health care requirements.

Building on the immutable values of our founders, Casey House remains dedicated to evolving excellence, transparency and accountability— all in service to our staff, our volunteers, our donors, and most especially to our clients and their families, who struggle every day with HIV/AIDS.

-Stephanie Karapita

OUR MISSION:

Casey House provides exemplary treatment, support and palliative care for people affected by HIV/AIDS, in collaboration with our communities.

HIV/AIDS IS A CONTINUING AND COMPLEX REALITY IN TORONTO TODAY:

- Our residents contend with an average of five serious illnesses in addition to HIV.
- 20% of Casey House clients have a major mental health diagnosis.
- 15% of our clients experience cognitive impairment due to HIV dementia.
- The number of people living with HIV in Ontario increased by 31% between 2003–2008.
- Today, 1 in 120 adult Torontonians is HIV-positive.
- Toronto is home to over 25% of the 65,000 Canadians currently living with HIV.
- Men who have sex with men continue to be the population most affected by HIV, accounting for 64% of people living with HIV in Toronto.

THANKS TO OUR GENEROUS DONORS, CASEY HOUSE IS MAKING A POSITIVE DIFFERENCE EVERY YEAR:

- 4,373 patient days in Residential Care at 9 Huntley Street, ensuring that people are healthy enough to return home, or are cared for with compassion in their final days.
- Over 3,500 community nursing and social work visits, keeping people healthy and safe at home, or receiving supportive palliative care in the comfort of their homes.
- Over 2,000 Recreation Therapy service interventions, lessening isolation and introducing hope and new skills.
- Over 550 Massage Therapy appointments, alleviating the terrible pain that frequently accompanies HIV/AIDS.
- Over 500 people living with HIV/AIDS in Toronto rely on Casey House for compassionate care, treatment and support.

YOUR GENEROSITY MAKES A DIFFERENCE

This year hundreds of caring community members made generous gifts to Casey House, with every dollar carefully stewarded to have a positive impact on the lives of the people who need our care.

SOURCES OF REVENUE:

- 74% - Ontario Ministry of Health and Long-Term Care (Residential Program)
- 16% - Casey House Foundation (Community Program & Residential Program)
- 9% - Other (including Interest, Amortization of Deferred Contributions & Grants, Unrealized Investment Gain)
- 1% - Community Care Access Centres

SOURCES OF DONATIONS:

- 42% - Signature Events
- 33% - Individuals, Corporations, Foundations, Employee Groups & Community Events
- 19% - Planned Gifts, Bequests
- 6% - Interest & Other

HOW YOUR DONATIONS HELP:

- 75% - Home Care & Outreach (Includes Enhanced Nursing & Homemaking, Nutrition, Recreational Therapy, Complementary Therapies, Bereavement Support, Special Financial Assistance, Women & HIV Project and Nursing Support for the Sherbourne Health Bus and Healthy Voices Clinic.)
- 13% - Residential Clinical Support
- 5% - Operations & Capital Grants
- 3% - Communications & Administration
- 2% - Care for the Caregiver
- 1% - Volunteer Services
- 1% - Child Care Fund

Casey House Hospice Inc.
Condensed Statement of Revenue and Expenditures and Changes in Net Assets
For the year ended March 31, 2011

Revenue	2011	2010
	\$	\$
Provincial grants	4,772,112	4,604,412
Grants from Casey House Foundation	990,789	1,211,450
Community Care Access Centre billings	92,531	114,100
Interest	17,061	2,550
Other	78,091	109,295
Amortization of deferred contributions and grants	105,440	105,834
Unrealized investment gain	8,493	-
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	6,064,517	6,147,641
 Expenditures		
Salaries and benefits	4,527,873	4,373,470
General and administrative	468,254	438,237
Interest	49,738	54,999
Pharmaceuticals	470,710	523,613
Resident/client care	232,955	250,014
Building and maintenance	181,589	385,318
Amortization of property and equipment	220,967	217,055
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	6,152,086	6,242,706
 Deficiency of revenue over expenditures for the year	(87,569)	(95,065)
Unrestricted net assets – Beginning of year	4,550,132	4,645,197
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Unrestricted net assets – End of year	4,462,563	4,550,132

Casey House Foundation
Condensed Statement of Revenue and Expenditures
For the year ended March 31, 2011

Revenue	2011	2010
	\$	\$
Donations	898,632	993,668
Bequests	521,292	742,466
Special events	1,156,606	970,540
Donations in kind	314,820	357,100
Interest and other	166,018	82,141
Unrealized investment gain	217,216	306,320
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	3,274,584	3,452,235
 Expenditures		
Fundraising and special events	1,002,036	867,929
Administrative	574,153	545,152
Donations in kind	314,820	357,100
Amortization of equipment	3,105	2,566
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	1,894,114	1,772,747
 Excess of revenue over expenditures before grants to Casey House Hospice Inc.	1,380,470	1,679,488
Grants to Casey House Hospice Inc.	1,034,730	1,248,941
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Excess (deficiency) of revenue over expenditures for the year	345,740	430,547

The complete audited financial statements for Casey House Hospice and Casey House Foundation are posted on our website at www.caseyhouse.com. The audits were conducted by PricewaterhouseCoopers LLP.

EVENTS & AWARENESS

SIGNATURE EVENTS

Casey House Signature Events raise funds for our vital community programs, which rely almost exclusively on donor support. Thank you to our amazing sponsors, volunteers, artists, galleries and attendees—you're bringing health and hope to people living with HIV/ AIDS in Toronto!

Thanks to Presenting Sponsor TD Waterhouse, October's *Art with Heart* once again showcased some of Canada's most interesting, challenging and exciting contemporary art. Art sales broke all previous records this year, with feverish bidding on work by both established and emerging artists.

Voices of Hope for World AIDS Day was a beautiful evening of song, candlelight and fellowship in support of people living with HIV/ AIDS, and remembering the many precious lives lost. Casey House once again collaborated with Vancouver's Dr. Peter AIDS Foundation and Montreal's La Maison du Parc to present this trio of nationally coordinated concerts. The gorgeous Metropolitan United Church was filled with the hope and love shared by the Casey House community. Our deep thanks to Lead National Sponsor M•A•C AIDS Fund for its generous financial and volunteer support for this unique national collaboration.

In February, sparkling red heels clicked their way to Four Seasons Hotel Toronto for *SnowBall 2011: There's SNOW Place Like Home!*, presented by BMO Financial Group. The evening marked the Toronto debut of SNL & Broadway star Ana Gasteyer, and also featured gourmet dining, lavish Hollywood-inspired live and silent auctions, and the presentation of *The Casey Awards*, celebrating the pioneering vision and social justice activism of Casey House founder June Callwood.

COMMUNITY FUNDRAISING

Hosted by individuals, businesses, community groups, schools or service clubs, community fundraisers are a fun and rewarding way that our community generates vital funds for Casey House, while raising awareness of the great work we do.

This year marked the launch of Monogram Dinner by Design, a series of invitation only, "in-home" fundraising dinners, hosted by well known designers in exclusive and fantastic Toronto spaces. To mark the series' launch, the Interior Design Show (IDS) asked 20 of Canada's most celebrated designers and architects to retool the iconic Vitra Panton Chair. The chairs were auctioned off at the IDS Opening Night Party, with all proceeds to Casey House. Our gratitude goes to GE Monogram for their lead sponsorship of this exciting new fundraising venture.

Casey House was the proud beneficiary of a very special show featuring the cast of Priscilla: Queen of the Desert. Hosted by J. Elaine Marcos and featuring Nick Adams, the night was in support of Casey House community programs.

And our local coffee shop, Red Rocket Coffee, hosted a Valentine's love-in for Casey House throughout the month of February, raising funds and awareness for the importance of treatment for people living with HIV/AIDS in Toronto.

Thank you to the hundreds of organizers, local business owners, performers and attendees of these and many other community-run events, who make such a positive difference in the lives of people living with HIV/AIDS.

Art with Heart 2010

Matthew Teitelbaum, Honorary Chair

Robert Mitchell and Brian Pel, Co-Chairs

Ann MacDonald and Simon Clements, Curatorial Co-Chairs

Voices of Hope/Voix D'Espoir World AIDS Day Concert 2010

The Reverend Doctor John Joseph Mastandrea, Chair

SnowBall 2011: "There's SNOW Place Like Home!"

Suzanne Boyd and Alex Filiatrault, Co-Chairs

Jim Belshaw, Casey Awards Chair

Congratulations to the Recipients, The Casey Awards 2011

Fife House Foundation

Jay MacGillivray, RM

FRIENDS INDEED LEGACY SOCIETY

Brian Provini has been a generous donor to Casey House ever since we opened our doors in 1988. “Casey House got its start when the North American attitude to AIDS was based on stigma and ignorance,” explains the retired college professor. “June Callwood and the people who started Casey House took an empathetic approach to HIV. Their efforts really helped to turn the tide. And through the years, I’ve watched Casey House continue to expand their programs, as more and more people require treatment.”

Brian recently celebrated his 10th anniversary with his partner Ron Harris. Together, the couple worked with their lawyer to designate Casey House in their wills. “When I moved to Toronto, Brian brought me to Casey House for a barbecue and I was impressed by June Callwood and the staff, and their work,” says Ron. “I also like that as a donor, I feel part of the Casey House family. I feel appreciated as a person, which is really part of the whole philosophy of Casey House. I’m not just some faceless donor.”

“Neither Ron nor I have family that need our money when we die,” adds Brian. “There’s an old concept, from Greek theology: agape, or the feeling of responsibility to care for people beyond one’s own family. I like knowing that I’m helping people in a time in their lives when they really need support. It’s something I enjoy doing while I’m alive, and so I like knowing that it will carry on after I die.”

Like Brian and Ron, you can leave your legacy of support and caring for people living with HIV/AIDS. To discuss making a Legacy Gift to Casey House, please call us at 416-962-4040 ext. 233 or email thatten@caseyhouse.on.ca.

LEADERSHIP & LONG SERVICE

Board of Directors

Guy Bethell

Brenda Butters

Karen de Prinse *Chief Nursing Executive & Director of Clinical Programs*

Dr. Abbas Ghavam-Rassoul *St. Michael's Representative*

Bryn Gray

Jason Grier *Secretary*

Sandeep J. Joshi

Stephanie Karapita *Chief Executive Officer*

Bruce Lawson *Chair*

Mike R. McKeon *Treasurer*

James McPhedran

Philippe Meyersohn

P. Gael Mourant *Vice Chair*

Nancy Read *St. Michael's Representative*

Gillian Stacey

Dr. Ann Stewart *Medical Director*

Timothy Thompson

Dr. Barbara Whyllie

Casey House is proud to announce that 100% of our Board of Directors personally support the Capital Redevelopment Campaign.

Senior Team

Stephanie Karapita *Chief Executive Officer*

Karen de Prinse *Chief Nursing Executive & Director of Clinical Programs*

David Gilmer *Chief Development Officer*

Gayle Janes *Director of Finance and Operations*

Todd Ross *Director of Community Development and Information Services*

Dr. Ann Stewart *Medical Director*

Volunteer Recognition Awards 2011

20 years

Pat Bass

Glenn Bell

E. Llana Nakonechny

Lisa Sommers

5 years

Karen McMillan

Mary-Lou Parissi

Milena Urbanczyk

Long Service Staff Awards 2011

10 years

Nora Anderson

5 years

Kathryn van der Horden

YOU CAN HELP

Casey House continues to be recognized around the world as a leader in HIV/AIDS treatment, support and palliative care.

This extraordinary legacy of compassionate care, started by June Callwood and a group of dedicated volunteers, is possible because of our donors who, along with Casey House, continue to dream beyond what is possible.

Join us in creating a strong future for Casey House.

PLEASE CONSIDER THE FOLLOWING THREE WAYS TO GIVE TO CASEY HOUSE:

1. One-Time or Monthly Make a one-time or monthly donation to our ongoing programs and services, using the attached donor card.
2. Pledge a Gift Pledge a generous gift to our Capital Redevelopment Campaign, using the attached donor card.
3. Estate Planning Three good reason why you should have an estate plan:
 - Your family
 - Yourself
 - Our cause: Caring for people with HIV/AIDS

Please remember Casey House in your will and estate plans. To find out more, please contact: Tracy Hatten at 416-962-4040 ext. 233 or thatten@caseyhouse.on.ca

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